Yet when confronted with a legal issue, most people don’t know where to turn to obtain professional guidance. And cost often presents a substantial barrier. According to the American Bar Association, 80 percent of Americans either can’t afford a lawyer, don’t qualify for legal aid or can’t have a lawyer assigned to them due to shrinking government budgets.1

Affordable legal help

Your legal assistance benefit provides one (1) free initial 30-minute office or telephone consultation with a network attorney per separate legal matter, up to 3 issues per year.6 If additional assistance is necessary, you may receive a reduced rate. Call for details.

Easy access

To access this benefit, simply contact us at our toll free number. After a brief intake and discussion, you will receive a referral to a network attorney who is experienced with your legal matter. The case is monitored throughout the process to help ensure satisfaction.

Visit your member website to access thousands of legal articles and resources including the Ask a Lawyer feature.

Some of the areas of law and issues covered include:

- **Family or domestic law** — contested divorce, contested child support, contested spousal support, domestic violence, custody issues
- **General** — civil, real estate matters, bankruptcy, landlord/tenant issues, collection, contractual disputes
- **Criminal** — criminal charges, juvenile matters, DUI
- **Elder law and estate planning** — wills (preparation and review), trusts, probate, Social Security, Medicare

1 American Bar Association, July 2011
6 Employees, spouses and dependent children up to age 26 (either in school or living in same household) are eligible for the Basic Legal benefits.

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