COMMUTER BENEFITS

Using the online ordering platform

Experience simple.

September 2018
Go to payflex.com, click **SIGN IN**.

New to PayFlex?

**CREATE YOUR PROFILE**
Enter your username and password. Or select **CREATE YOUR PROFILE**.
If you’re an Aetna member, you can get to the PayFlex member website through aetna.com.
After you login to the PayFlex member website, select **Manage my commuter account**. Or select **Place an order**. This will take you to your Commuter Benefits Dashboard.
Your Commuter Benefits Dashboard

Welcome to Your Commuter Benefits Dashboard

Last date to place an order for your July benefits is June 10, 2018.

Order Total: $50.00

Product: Commuter Check Voucher
Amount: $50.00
Recurring: Yes
Opt Out: Sep, Oct

This order will be finalized on June 10, 2018.

Calculate Your Savings

Did you know?

- When you use Commuter Benefits, the savings really add up! Calculate your savings here.
- Time spent sitting in traffic is time spent NOT exercising. Another great reason to take public transportation!
From the dashboard, you can calculate your potential savings.
View your order history: Select My Account on the left side. Then click on Order History.
View a summary of your benefits: Select My Account on the left side. Then click on Benefit Overview.
View/update your contact information, delivery address and office address: Select My Account on the left side. Then click on My Profile.
Have questions? Select **Support** on the left side. Then click on **Contact Us** or **FAQs**.
View important updates on your orders: Select Notifications.
PLACE A TRANSIT ORDER
Click on **Place an Order** and select Train, Bus or Ferry.
Enter the zip code for your home and work.
Select your product.

PAYFLEX*

Welcome back, Ten!

Welcome to the PayFlex website.

Customer Service
1-800-111-1111

Select your product.

Train Products

Let's take care of your order by selecting from the options below.

Search for product:

Most Popular

- Commuter Check Prepaid Mastercard®
  More details >
  Select

- Commuter Check Prepaid Mastercard® - PayPass
  More details >
  Select

- RideECO Prepaid Mastercard®
  More details >
  Select

- Annual Transit Card - $121.00
  Offered by MTA/NYCT Annual MetroCard
  More details >
  Select

- $61.90 Bonus MetroCard (Pay Per Ride $65.00 value) - $61.90
  Offered by MTA/NYCT
  Select

Local Transit Authorities

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Confirm your order details.

Things to remember about the Annual Transit Card:
- The MTA Annual Transit Card provides unlimited rides on MTA/NYCT subway and local bus service for up to 1 year without needing to be replaced as long as you maintain an active transit order for this product.

- Unlike the MTA/NYCT 30-Day Unlimited Ride MetroCard, the Annual Transit Card begins operating on the 1st of the calendar month regardless of usage. Please make sure you intend to use your Annual Transit Card for each month you elect to receive your transit benefit on this product.

- This product can only be used with the MTA subway or local bus service and cannot be used for Express Bus service.

- The Annual Transit Card does not need to be replaced each month. The same card can remain in use for up to 1/2 consecutive months from your 1st order. However, you must maintain monthly transit elections for the Annual Transit Card to remain active and usable. If you pause or stop your Annual Transit Card order for any reason, you will be issued a replacement Annual Transit Card once you resume orders. A new Annual Transit card will be mailed to you automatically prior to expiration.
Add products or proceed to checkout.
Confirm your delivery information.
Review and place your order.
Success! You completed your order.

Thank you! Your order is complete. Go to My Dashboard to edit or check the status of your order.

Your Feedback Counts!
So we can provide you the best experience possible, we are collecting feedback on our ordering process. The survey typically takes about 3 minutes to complete, and participants will be entered in a drawing to win a $100 Amazon gift card.

Take me to the survey
PLACE A PARKING ORDER
Click on **Place an Order** and select Park.
Enter the zip code for your home and work.
Select how you generally pay for parking.

Tell us about your parking habits.

- I park at a meter
- I have an account with a provider
- I pay with a debit/credit card
- I pay cash for parking
Select your parking product.

PAYFLEX®

Welcome back, Teri!

Select your parking product.

My Dashboard
Place an Order
My Account
Support
Notifications

Back to parking habits

Here are your best options.

Commuter Check Prepaid Mastercard®
A reloadable prepaid card that can only be used for qualified parking expenses where Debit Mastercard®, Maestro® cards and NYCE® cards are accepted.
More details »

The Commuter Check Prepaid Mastercard is issued by The Bancorp Bank pursuant to license by Mastercard International Incorporated. The Bancorp Bank Member FDIC. Cards may only be used for qualified commuter benefit purchases in accordance with IRS Tax Code 13241. No cash or ATM access.

This card may not be used everywhere debit Mastercard is accepted. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

See Cardholder Agreement for details.

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Enter your order details.

Welcome back, Teri!

My Dashboard

Place an Order

My Account

Support

Notifications

Back to products

Your Order Details

Monthly parking expense

Create a 4-digit activation code: 1234

Date of Birth

07/27/1983

Automatically place this order each month?

Yes

No

Are there any months you do not need this order?

Yes

No

Next

Things to remember about the Commuter Check Prepaid Mastercard®

- This is product selection tip for PCC
Add products or proceed to checkout.
Confirm your delivery information.
Review and place your order.
Success! You completed your order.

Thank you! Your order is complete.

Go to My Dashboard to edit or check the status of your order.

Your Feedback Counts!

So we can provide you the best experience possible, we are collecting feedback on our ordering process. The survey typically takes about 3 minutes to complete, and participants will be entered in a drawing to win a $100 Amazon gift card.

Take me to the survey

Things to remember about the Commuter Check
Prepaid Mastercard®
- PCCC- Product check out Tip
PLACE A VANPOOL ORDER
Click on **Place an Order** and select Vanpool.
Enter the zip code for your home and work.
Select your vanpool product.
Enter your order details.

Things to remember about the Commuter Check Voucher

- The Commuter Check Voucher product is used to pay for your IRS qualified transit expenses. Here are some guidelines to using the voucher:
  - Accepted by transit agencies and authorized sales outlets across the county.
  - Only exchangeable/redeemable for transit passes, tickets, cards, tokens, and other transit fare media or vanpool services.
  - Vouchers are valid for 15 months.
  - Vouchers are non-transferable and cannot be replaced if lost or damaged.
  - It is advised to contact the local agency to verify the actual authorized sales redemption locations.
Add products or proceed to checkout.
Confirm your delivery information.
Review and place your order.
Success! You completed your order.

Thank you! Your order is complete.

Go to My Dashboard to edit or check the status of your order.

Your Feedback Counts!

So we can provide you the best experience possible, we are collecting feedback on our ordering process. The survey typically takes about 3 minutes to complete, and participants will be entered in a drawing to win a $100 Amazon gift card.

Take me to the survey
EDIT AN ORDER
To change your order, select **Edit** on your dashboard. To cancel it, select **Delete**.

Your ordering deadline

Edit your order
Enter your order details and save your changes. Any changes must be made before your ordering deadline.
QUESTIONS?